Discussion task - EI vs IQ
Ask and answer these questions.
1. What is IQ?
2. Do you know what your IQ is?
3. How is IQ measured?
4. What is emotional intelligence (EI)?
5. How do you think EI can be measured?
6. How important do you think EI is in the work place?
7. In what kinds of jobs do you think EI would be more important than IQ?
8. How do you think you could improve your EI?

Reading task - Understanding statistics
Study the infographic at: http://tinyurl.com/zh3mdrn
What do these statistics refer to?
1. 59%
2. 20%
3. 34%
4. 3 minutes
Reading task - Facts about EI
Look at the infographic again and find out which of these statements are true or false.
1. In 2011 the majority of hiring managers placed increased emphasis on EI.
2. EI can be improved with training.
3. The most important aspect of EI is that it enables managers to lead by example.
4. EI can impact on profitability.
5. Doctors can reduce their number of complaints by spending at least 3 extra minutes examining each patient.
6. People with high IQs tend not to admit to their own mistakes or take criticism well.
7. You can improve your EI by being more aware of gestures and body language in yourself and others.
8. Being positive is an important part of EI.

Discussion task - Your response
Ask and answer these questions in pairs.
Repeat the discussion you had before you looked at the infographic.
1. What is emotional intelligence (EI)?
2. How do you think EI can be measured?
3. How important do you think EI is in the work place?
4. In what kinds of jobs do you think EI would be more important than IQ?
5. How do you think you could improve your EI?
6. Is there any information in the infographic that you disagree with?
7. Who would you like to share the information with? Why?
8. Can you think of someone you know who has low EI? What do they do that makes you think they have low EI?
9. Would you like to have EI training? Why?
### Online research task - Fact checking

Try to check some of the facts and statistics presented in the infographic. Try to find sources which either support or contradict these facts.

Make notes of:

- URL
- Name of publication
- Name of author
- Date of publication
- Your assessment of the credibility of the source.

### Online research task - IQ

Do some research into IQ.

See if you can find similar information to that in the EI infographic.

You should:

- Find a link to a free test.
- Take the test and see what results you get.
- Research the background history of IQ testing.
- Create a report to share the information you found.
**Social research task** - Measuring EI
Create a questionnaire to find out if someone has high or low EI.
Think of ten questions you will ask.
Try to offer 3 possible answers for each question.

Example:
You make a serious mistake at work. What do you do?
   a) Hope nobody finds out.
   b) Admit to the mistake and think about how you can avoid repeating it.
   c) Deny that you have done anything wrong.

Link each answer to one of three different personality types.
Create your questionnaire using the personality test in Riddle: [http://www.riddle.com/](http://www.riddle.com/)
Share your questionnaire with your classmates and your social media contacts.
Create a short report to show the results of your research.

**Writing task** - EI at work
Write an article for a business blog about EI.
Include these sections in your essay:

- A definition of EI
- The importance of EI in the workplace
- The importance of EI in personal relationships
- How to improve EI
- Conclusion

Share your draft with one of your classmates and get their feedback.